

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 10006799 -1

Inventor(s): Mike Borg et al

Confirmation No.: 6674

Application No.: 09/820,457

Examiner: Nguyen, Tan D.

Filing Date: March 28, 2001

Group Art Unit: 3629

Title: Systems And Methods For Utilizing Printing Device Data In A Customer Service Center

Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

More than 3 months have passed since:

☐ NEW APPLICATIONS

The filing of this application on _____ No communication has been received from the Patent and Trademark Office indicating action on this application.

☐ AMENDED APPLICATIONS

The filing of a response on _____ No communication has been received from the Patent and Trademark Office.

☒ APPEALED APPLICATION

The Appeal Brief was filed on _____

☒ An Examiner's Answer was mailed on PTO Decision Letter - Board of Appeal Reversed

Examiner's Rejections

☐ A Reply Brief to the Examiner's Answer was submitted on _____

☐ ALLOWED APPLICATIONS

The mailing of FORM POL-85 and/or Examiner's Amendment on _____

Kindly advise the undersigned of the present status of this application.

Respectfully submitted,

Mike Borg et al

By: /Robert D. Wasson/

Robert D. Wasson

Attorney/Agent for Applicant(s)

Reg No. : 40,218

Date : 25 July 2008

Telephone : 360 212 2338